

## **UNICITY MEMBER TERMS AND CONDITIONS**

By enrolling as a Unicity Member ("Member") with Unicity International, Inc. or any of its affiliated companies ("Unicity"), you agree to the following Terms and Conditions ("Terms"):

**1. Member Conduct:** You agree to comply with all applicable laws related to your status as a Member and to refrain from any actions that Unicity reasonably determines could be detrimental to the company. This includes, but is not limited to, infringing upon Unicity's intellectual property rights or making claims that Unicity products can be used to treat or prevent diseases or other medical conditions. You also agree that all products purchased through your Member account are for personal consumption only and may not be resold.

**2. Product Credit:** You may receive product credit from Unicity as a result of orders placed by individuals you refer to Unicity. This credit may be used for future purchases. To receive credit for another Member's purchases, that Member must identify you as the person who referred them to Unicity.

The product credit rate is 10% of the referred Member's order value. Credit will be issued in the local currency of the Member's market (MXN). The amount of credit you receive will be based on the rate in effect as established by Unicity at the time of purchase. To determine the applicable rate, you may contact Unicity Customer Service at 1-800-UNICITY or via email at [cs@unicity.com](mailto:cs@unicity.com). You may receive a maximum of \$600 USD (or the equivalent in MXN) in credit per calendar year. To receive benefits beyond this amount, you must enroll as a Unicity Distributor.

Credit has no monetary value except when used for purchases from Unicity. It is non-transferable and will be forfeited if you cease to be a Member for any reason. Credit may also expire if not used within one year from the date of the order that generated the credit.

**3. Product Returns:** You may return any product (except Unici-Té and Unimatrix) one time for a refund for any reason within sixty (60) days of purchase. To receive a refund, you must return any unused product in its original packaging along with a signed letter requesting the refund and stating the reason for dissatisfaction.

You may receive a one-time refund for purchases of Unici-Té and Unimatrix for any reason if Unicity receives your request within fifteen (15) days of purchase, or after you have consumed the products and completed tracking in the Feel Great Fasting Coach app for at least fifty percent (50%) of the ninety (90) day period after beginning consumption.

Once the product is received, the refund will be issued to the original method of payment. The refund amount will be the original purchase price minus any credit earned from that order. Your credit balance may be reduced if a returned product corresponds to someone you referred. If this reduction exceeds your current credit balance, future credits will first be applied to offset the negative balance. Refund requests for subsequent purchases of the same product will not be accepted.

**4. Requests for Change in Organization Placement:** As a Member, you will be placed in Unicity's organization based on the individual who referred you. At Unicity's discretion, you may request a change by submitting an email to [dc@unicity.com](mailto:dc@unicity.com). Unless otherwise determined by Unicity, individuals you have referred will not be moved with you, and prior orders will not be modified.

**5. Termination:** You may terminate your membership at any time by sending an email to [cs@unicity.com](mailto:cs@unicity.com). Unicity may terminate your membership at any time if you fail to comply with these Terms.

**6. Marketing Communication:** By enrolling, you consent to receive automated marketing communications from Unicity and to be contacted by the person who referred you. You may withdraw this consent at any time by contacting [cs@unicity.com](mailto:cs@unicity.com) or by notifying your referrer directly.

**7. Terms of Use and Privacy Policy:** You also agree to the Terms of Use available at: <https://www.unicity.com/mex/es/terms-of-use> and the Privacy Policy available at: <https://www.unicity.com/mex/es/privacy-policy>

**8. Changes to Terms:** Unicity may modify these Terms at any time. You agree to be bound by the updated version thirty (30) days after receiving notice or after they are posted at <https://office.unicity.com>.

**9. Email Copy of Terms:** You may request a copy of these Terms by emailing [cs@unicity.com](mailto:cs@unicity.com).