

UNICITY MEMBER TERMS AND CONDITIONS

By signing up as a Unicity Member (“Member”) with Unicity International, Inc. or one of its affiliate companies (“Unicity”) you agree to the following Terms and Conditions (“Terms”):

1. **Member Conduct:** You agree to comply with all applicable laws related to your status as a Member and avoid doing anything in your role as a Member that Unicity reasonably determines could detrimentally impact Unicity. This includes, but is not limited to, infringing on Unicity’s intellectual property rights or making any claims that Unicity products can be used for the treatment or prevention of any diseases or other medical conditions. You agree that all products purchased through your Member account are for personal consumption only and may not be resold.
2. **Product Credit:** You may receive product credit from Unicity as a result of the orders of others that you refer to Unicity. This credit may be used for future purchases you make from Unicity. In order to receive credit for another Member’s purchases, that Member must list you as the person that referred them to Unicity.

The amount of the credit you receive will be based on the product credit rate in effect and as established by Unicity at the time of purchase. To find out the applicable rate you can contact Unicity Customer Service by phone at 1-800-UNICITY or e-mail at cs@unicity.com.

Credit has no monetary value except when used for purchases from Unicity. Credit may not be transferred, and ceases to exist if at some point and for any reason you stop being a Member. Credit may also expire if not used within one year after the placement of the order for which the credit was given.

3. **Product Returns:** You may return any formulation of product except Unimate and Balance one time for a refund for any reason within sixty (60) days of purchase. To receive a refund you must send any unused product to Unicity, in its original packaging, along with a signed letter requesting a refund and stating the reason you are dissatisfied. You may receive a one-time refund for purchases of Unimate and Balance for any reason upon receipt by Unicity of your request within fifteen (15) days of purchase, or after you have consumed these products and completed tracking using the Feel Great Fasting Coach app for fifty (50) percent or more of the ninety (90) day period after beginning to consume the products.

After product is returned a refund will be issued to the original form of payment(s). Your refund will be for the original purchase price, less any credit earned for that order. Your credit balance may be reduced for product that was returned by someone you referred to Unicity, and for which you previously received credit. If the credit reduction for this returned product exceeds your current credit balance, credit earned from future purchases will first go toward paying the amount of this deficit and you will only be able to use additional credit after the deficit has been made up for in full. Any refund requests for subsequent purchases of the same product will be denied.

4. **Requests for Change in Unicity Organization Placement:** As a Member, you will be placed in Unicity’s Distributor and Member organization, based on the Distributor or Member who referred you. At its sole discretion, Unicity may grant a request by you for a move in the Unicity organization provided you submit the request by e-mail to

dc@unicity.com. Unless waived by Unicity, any individuals you have referred to Unicity will not be moved with you in the organization and no prior orders will be changed.

5. **Termination:** You may terminate your status as a Member at any time by sending an e-mail to Unicity Compliance at cs@unicity.com. Unicity may terminate your status as a Member at any time for failure to comply with these Terms.
6. **Marketing Communication:** By signing up as a Member you consent to receive automated marketing communication from Unicity and to be contacted by the person who referred you to Unicity. You may revoke this consent at any time by contacting Unicity at cs@unicity.com or (to stop contact by your referrer) letting them know by text or email that you would no longer like to be contacted by them.
7. **Unicity.com Terms of Use and Privacy Policy:** By signing up as a Member you also agree to the Terms of Use on Unicity's website, which can be found at www.unicity.com/terms-of-use/ and Unicity's Privacy Policy, which can be found at www.unicity.com/privacy-policy/.
8. **Changes to Terms:** Unicity may amend these Terms at any time at its discretion, and you agree to be bound by the revised version thirty (30) days after you receive notice of the changes or they are posted at <https://office.unicity.com>.
9. **E-mail Copy of Terms:** You can receive a copy of these Terms by e-mailing Unicity Customer Service at cs@unicity.com.